



## Setup of iPhone SipPhone application

Disclaimer: Easy Office Phone does not endorse or recommend SipPhone. Support for it is offered on a best effort basis only. For more information on the SipPhone application, please visit <http://www.vnet-corp.com/iphone.htm>. The following steps have been tested in our network environment, but we can not insure that the application will behave the same way on every other network. Voice quality over any WiFi connection will not match the quality of a wired connection.

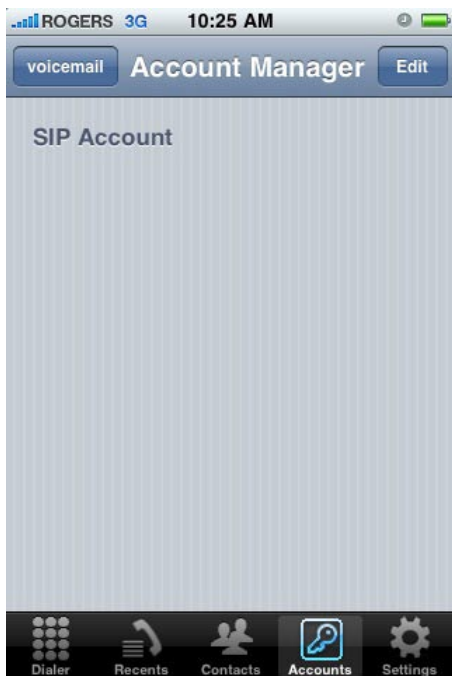
### Step 1 – Get your Easy Office Phone SIP login information.

If you do not already have a softphone account for your extension, please ask your account administrator to request one via our online ticketing system here <http://www.easyofficephone.com/login>

### Step 2 - Download the SipPhone application through the iTunes Application store

### Step 3 – Adding your account to SipPhone

Once you've downloaded and installed the SipPhone app from the Apple app store, run the application and select 'Accounts'



Click 'Edit', and 'Add New SIP Account'



On the 'Sip Account' Screen, enter 'sip.enhancedvoip.net' in the Domain field.

Enter the Username and Password from Step 1. Be careful to enter the Password correctly, it is case sensitive.

Once complete, click the 'Save' button

#### Step 4 – Setting the Stun Server

Click on 'Settings'

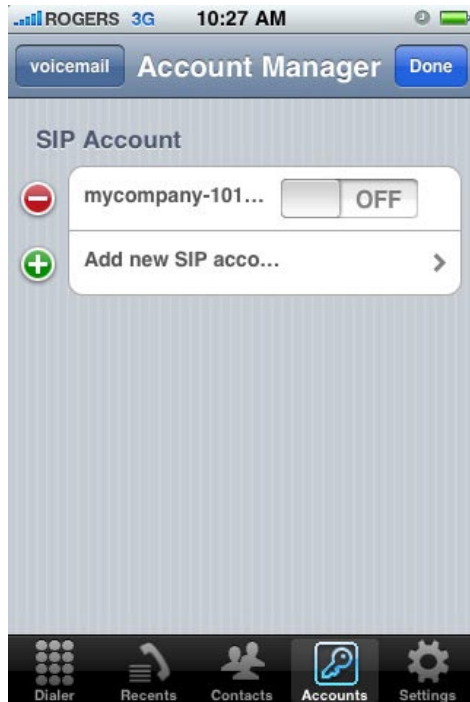


Turn 'SIP Stun' to ON and set the Stun Server to 'stun.xten.com'.

Once you complete this change, you will need to exit the SipPhone application, and re-start it.

### Step 5 – Enable your SIP account.

Go back to the Accounts page in SipPhone and turn your account 'ON'



The SIPPhone application will now be able to use your Easy Office Phone account.

Please note that the application only works over your iPhone's WiFi connection, Apple has restricted its use and it will not work over the 3G network.